

Billion Dollar Company

Global Service Provider

Applications, Business Process Services and Digital Technology Operation

Banking & Capital Markets • Insurance Manufacturing • Media & Entertainment Telecom • Healthcare • Life Sciences Travel & Transportation • Hospitality Retail & Consumer Goods Energy & Utilities • Government

DATA CENTER SERVICES ONE STOP SHOP FOR A MULTITUDE OF TECHNOLOGIES



Overview

Soaring expectations of end-users, demanding customers, innovations in technology and processes all mean one thing -'explosion of data' putting tremendous pressure on IT infrastructure. To stay relevant in this data-driven age, a data center strategy needs to be agile and flexible so that it can keep pace with ever-changing business priorities.

Trends & challenges

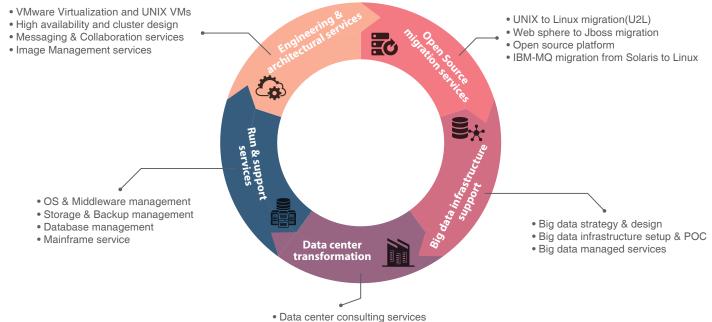


How Mphasis helps

Mphasis Data Center services answer these challenges by providing solutions that enable CIOs and data center managers to have high quality and cost-effective services. These services are applicable to a wide range of environments that require comprehensive, consistent and integrated end-to-end management.

Our Database Management team architect solutions based on specific needs and on a variety of infrastructure - physical hardware or a hosted private cloud. Our strong partnerships allow us to provide you with the highest levels of support.

Our service portfolio



• Data center modernization services

The ecosystem of tools that is built around the core framework helps you achieve process enhancements and cost savings in the data center management services



DbConsole:

80% reduction in database provisioning time



UShift:

45% reduction in UNIX migration efforts





AutoBuild:

build time

80% reduction in efforts on database health checks

80% reduction in server



DbSecure:

Security to your database, 100% Compliance to SOX and PCI standards



DeployMe:

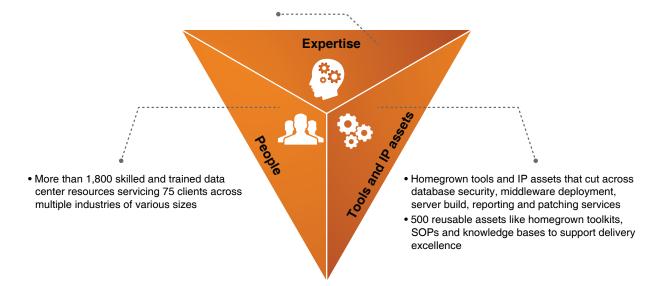
75% reduction in application deployment time

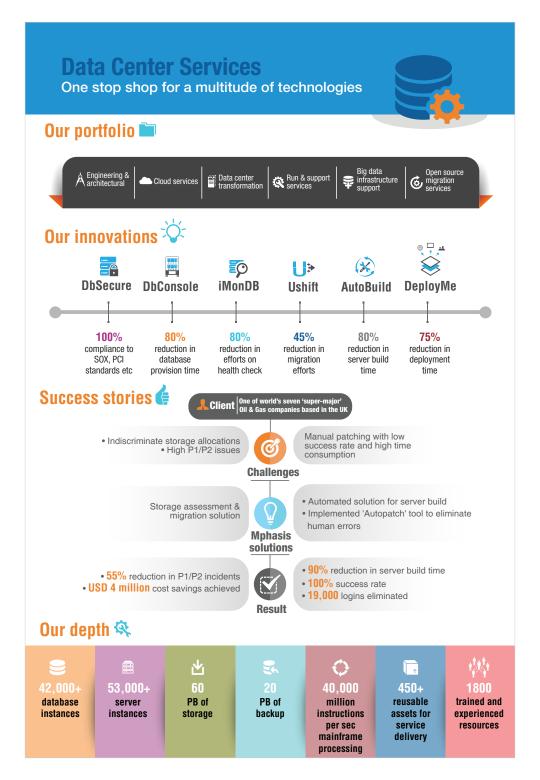
Success stories

Client	One of the world's 'super-major' Oil & Gas companies	Leading automotive company	Leading multinational apparel and sports goods retailer
Problem statement	Complex infrastructure landscape, outdated hardware and software led to a fragmented eco-system, resulting in low efficiency and substandard service.	Poor application performance due to end-of-life support for the OS and hardware.	Large back-up failures resulted in monthly back-up failure rate go up to 12%. Absence of tape vaulting resulted in increased risk of storing data off-site. Reporting on incident management, problem management and trend analysis was inadequate.
Solution provided	 IT landscape assessment Best practices to transform the IT estate Migration of complex mainframe estate 	 Migration of legacy systems to RedHat Enterprise Linux servers Implemented Mphasis best practices ensuring 0% downtime Consolidated and aggregated the server estate to minimize the maintenance costs 	 Performed comprehensive data and back-up analysis and identified gaps in backup infrastructure design Implemented tiered design to reduce back-up server load and balancing issues Audit report identified the 10 major issues and recommended corrective actions
Business value delivered	 Support cost reduction by 40% Hardware and software costs cut down by 70% 	 Reduction in total cost of OS and hardware maintenance by 25% Improved application and hardware performance with 0% outages 	 100% back-up success for tier 1 nodes Overall back-up success improved from 88% to 99% Improved data recovery success rate through copy process and offsite shipping

The Mphasis advantage

- One-stop-shop for a multitude of technologies sprawling over an estate of 46,000+ databases, 60 PB of storage estate, 20 PB of back-up estate, 53,000+ servers and 30,000+ middleware instances
- Supporting mainframes of 40,290 million instructions per second for 100+ clients across geographies
- Expertise in cutting-edge solutions including Oracle Fusion, Exadata, Golden Gate, Data Domain, etc





About Mphasis

Mphasis (BSE: 526299; NSE: MPHASIS) applies next-generation technology to help enterprises transform businesses globally. Customer centricity is foundational to Mphasis and is reflected in the Mphasis' Front2Back[™] Transformation approach. Front2Back[™] uses the exponential power of cloud and cognitive to provide hyper-personalized (C = X2C²_™ = 1) digital experience to clients and their end customers. Mphasis' Service Transformation approach helps 'shrink the core' through the application of digital technologies across legacy environments within an enterprise, enabling businesses to stay ahead in a changing world. Mphasis' core reference architectures and tools, speed and innovation with domain expertise and specialization are key to building strong relationships with marquee clients. To know more, please visit <u>www.mphasis.com</u>

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